

Practice Mission Statement

For our Patients

- To maintain our longstanding relationship & traditions with our patients.
- To care and be accessible for all our patients.
- To treat our patients fairly and equally, and with dignity and respect.
- To provide highly effective, efficient, safe and whenever possible evidence based healthcare services for our patients.
- To listen, communicate and collaborate with patients effectively.
- We aim to be considerate and responsive to the needs of our patients hence to listen, communicate and collaborate with patients effectively and work jointly with the Patient Participation Group.

For our Practice and Community

- To work with our CCG and local Practices in improving the health of our patients and the local population.
- To deliver healthcare in modern and fully equipped premises, effectively and efficiently.
- To utilise our computer/IT systems fully and consistently within our organisation and embrace new technologies.
- To operate as a sustainable business entity.

For our Practice Team

- To maintain a supportive, caring (fulfilling) and rewarding working environment for our staff.
- To encourage continuous personal development through regular and effective appraisals to identify training needs and supporting them to attend educational events/courses etc. in order to achieve their CPD plans.
- To listen to all team members and value comments, suggestions and contributions.
- Maintain an open and honest culture where concerns can be raised and discussed in a neutral and constructive manner.
- To inspire to be (project a) positive and professional at all times (image of ourselves) both within and outside the Practice.
- To work hard and enjoy work.